

1. What's changing?

- On June 20, 2025, our customer portal, mymdthink.maryland.gov, will be renamed MarylandBenefits.gov.
- On June 27, 2025, we will launch a Unified Benefits Application, a single, simplified way for Marylanders to apply for benefits.

2. Why are these changes happening?

- The new MarylandBenefits.gov name will be easier to remember and more clearly reflect what the customer portal does.
- The new application will be mobile-friendly for the first time ever, written in plain language, and allow customers to apply for multiple programs at once in under 30 minutes.

3. What benefits will customers be able to apply for using the Unified Benefits Application?

- Food Assistance (SNAP);
- Cash Assistance (TANF, TDAP, PAA);
- Women, Infants, and Children (WIC);
- Energy Assistance (OHEP); and
- Medical Assistance (MA).

4. What is staying the same?

- Customers will still be able to apply for, check, and manage their benefits on MarylandBenefits.gov.
- The old web address, mymdthink.maryland.gov, will still work; it will just automatically redirect to MarylandBenefits.gov.

5. What you should do:

- Reassure our customers that the benefits and services available through the customer portal are not changing; just the name and the easier customer experience of using the Unified Benefits Application.
- If your email signature includes mymdthink.maryland.gov, update it to MarylandBenefits.gov on June 20, 2025.